

Restricted / Prohibited Items List

Category	Restriction	Conditions
Animals	Living creatures of any kind.	No Exceptions
	Dead creatures of any kind	No Exceptions
	Animal matter - animal skins, meat and Fur	Imitations are allowed
Negotiable Currency	Counterfeit currency	No Exceptions
	Postage stamps are prohibited unless franked or no longer usable for postage purposes.	Only Against Special Terms & Conditions
	Money - bankers drafts, current bank notes, currency notes or coins, credit cards, debit cards, uncrossed postal orders which do not state to whom they are to be paid, cheques or dividend warrants which are uncrossed and made payable to the bearer; bearer securities including share warrants, or subscription certificates, bonds or relative coupons, un-franked postage stamps, coupons, vouchers, tokens, lottery tickets, scratch cards or similar documents which can be exchanged themselves or with any other document for money, goods or services	Only Against Special Terms & Conditions and limited to specific items only.
	Precious metals.	No Exceptions
Dangerous Goods	Dangerous goods are defined as those goods which meet the criteria of 1 or more of 9 UN hazard classes. These classes relate to the type of hazard	No Exceptions
	Class 1 – Explosives	No Exceptions
	<i>Any chemical compound, mixture or device capable of producing an explosive-pyrotechnic effect, with substantial instantaneous release of heat and gas. All explosives are prohibited</i> <i>Examples: Ammunition, Blast caps, Christmas cracker snaps, Fireworks, Flares, Fuses, Ignites, Nitro-glycerine etc</i>	
	Class 2 - Gases compressed, liquefied or dissolved under pressure	No Exceptions
	<i>Permanent gases, which cannot be liquefied at ambient temperatures; liquefied gases, which can become liquid under pressure at ambient temperatures; dissolved gases, which are dissolved under pressure in a solvent.</i>	
	1. All flammable compressed gases are prohibited	
	<i>Examples: Blowlamps, Butane, Cigarette lighters, Ethane, Gas cylinders for camping stoves, Hydrogen, Methane, Propane etc</i>	
	2. All toxic compressed gases are prohibited.	
	<i>Examples: Chlorine, Fluorine etc</i>	
	3. All non-flammable compressed gases are prohibited	
	<i>Examples: Carbon dioxide, Neon, Nitrogen, Fire extinguishers containing such gases etc</i>	
	Class 3 - Flammable liquids	No Exceptions
	<i>Liquids, mixtures of liquids, or liquids containing solids which give off a flammable vapour. Any liquid with a closed cup flash point below 60.5°C is prohibited</i> <i>Examples: Acetone, Benzene, Cleaning compounds, Gasoline, Lighter fuel, Paint thinners and removers, Petroleum, Solvents etc</i>	
	Class 4 - Flammable Solids	No Exceptions
<i>Substances liable to spontaneous combustion. Substances which, in contact with water, flammable gases. Solid materials which are liable to cause fire by friction, absorption of water, spontaneous chemical changes, or retained heat from manufacturing or processing, or which can be readily ignited and burn vigorously</i>		

	<p><i>Examples: Calcium carbide, Cellulose nitrate products, matches (any type including safety), Metallic magnesium, Nitro-cellulose based film, Phosphorous, Potassium, Sodium, Sodium hydride, Zinc powder, Zirconium hydride etc</i></p>	
	<p>Class 5 - Oxidizing substances and organic peroxides</p>	No Exceptions
	<p><i>Though not necessarily combustible themselves, these substances may cause or contribute to combustion of other substances. They may also be liable to explosive decomposition, react dangerously with other substances, and be injurious to health. All oxidizing substances and organic peroxides are prohibited</i></p>	
	<p><i>Examples: Bromates, Chlorates, Components of fibreglass repair kits, Nitrates, Perchlorates, Permanganates, Peroxides etc</i></p>	
	<p>Class 6 - Toxic and infectious substances</p>	No Exceptions
	<p><i>Substances liable to cause death or injury if swallowed or inhaled, or by skin contact. All toxic substances are prohibited</i></p>	
	<p><i>Examples: Arsenic, Beryllium, Cyanide, Fluorine, Hydrogen Solenoid, Infectious substance containing micro-organisms or their toxins which are known or suspected to cause disease, Mercury, Mercury salts, Mustard gas, Nitrobenzene, Nitrogen dioxide, Pesticides, Poisons, Rat poison. Pathogens in Risk Groups 4, and selected Risk Group 3 pathogens listed in Schedule 9, part 5 of the latest edition of the Control of Substances Hazardous to Health Regulations are prohibited</i></p>	
	<p><i>Examples: Ebola, Foot and mouth disease, Environmental, clinical and medical waste.</i></p>	
	<p>Class 7 - Radioactive material</p>	No Exceptions
	<p><i>All material and samples that are classified as radioactive using Table 2-12 of latest edition of the International Civil Aviation Organisation's Technical Instructions are prohibited.</i></p>	
	<p><i>Examples: Fissile material (Uranium 235, etc), Radioactive waste material, Thorium or Uranium ores, etc</i></p>	
	<p>Class 8 – Corrosives</p>	No Exceptions
	<p><i>Substances which can cause severe damage by chemical action to living tissue, other freight, or the means of transport. All corrosive substances are prohibited</i></p>	
	<p><i>Examples: Aluminium chloride, Caustic soda, Corrosive cleaning fluid, Corrosive rust remover/preventative, Corrosive paint remover, Electric storage batteries, Hydrochloric acid, Nitric acid, Sulphuric acid etc</i></p>	
	<p>Class 9 - Miscellaneous dangerous goods</p>	No Exceptions
	<p>Substances which present dangers not covered elsewhere</p>	
	<p><i>Examples: Asbestos, Dry ice (solid carbon dioxide), Magnetised material with a magnetic field strength of 0.159 A/m or more at 2.1m from the outside of the package</i></p>	
	<p>Infectious substances are prohibited</p>	
	<p>Radioactive substances are prohibited</p>	No Exceptions
Declared Value	Consignments with a declared value for customs in excess of that which is permitted	Only Against Special Terms & Conditions
Diagnostic Specimens	Diagnostic specimens - unless classified as Dangerous Goods	Terms & Conditions apply
Documentation	Consignments not accompanied by proper documentation and necessary information as required by any convention, statute or tariff applicable to such consignments	No Exceptions
		Terms & Conditions apply
	Any required documentation was not fully and correctly completed by the sender	No Exceptions
	Controlled drugs may not be sent by ACG. Those discovered in transit will be stopped, and handed to Customs or the Police, who may take illegal action against the sender and/or recipient. Examples: Cocaine, Cannabis resin, LSD, Narcotics, Morphine, Opium, Psychotropic substances etc	No Exceptions

Drugs	Prescription drugs sent for medical or scientific purposes, should not meet any of the criteria of the 9 UN hazard classes when classified by the sender. Drugs in prescription quantities may be sent by private individuals in the case of emergencies	Terms & Conditions apply
Electronics	Electronic/electric appliances and must have 1 battery to power the electronic. NO power banks allowed.	Terms & Conditions apply please check with ACG office
Firearms	Paint ball guns, BB guns, antique weapons, swords, knives etc	No Exceptions
Firearms	Firearms (including parts) and ammunition are prohibited	No Exceptions
Fragile	Goods which require special handling or careful treatment because they are particularly fragile or can only be transported upright or only lying on a certain side. These items must be packed in wooden crates.	Sent at own risk
	Ceramics or composites wholly or partially made of china and/or porcelain	Sent at own risk
	Glassware - items partially or wholly made of glass, or containing glass, (example: picture frames that contain glass) These items are sent at our customers risk if not packaged adequately.	Sent at own risk
	Lighting - containing fluorescent tubes, neon lighting, x-ray tubes, light bulbs etc	Sent at own risk
	Musical instrument. Must be packaged in adequately packaging.	Sent at own risk
Gambling	Plaster items - including plaster of Paris, fibre clay. Must be packaged in adequately packaging.	Sent at own risk
	Lottery tickets, Gambling Devices, where prohibited by law	No Exceptions
illegal	Tickets and related advertisements for illegal lotteries	No Exceptions
illegal	Items that is unlawful and/or illegally sent	No Exceptions
Import/Export Controls	Goods being processed under a temporary import/export requiring duty and/off tax exemption or reclaim	Charges may apply. Check with ACG office.
Liquids	Liquids not otherwise classed as Dangerous Goods	Terms & Conditions apply
Minerals	Fossils, stones or stoneware	Sent at own risk
	Marble or any stone derivative	Sent at own risk
Offensive	Indecent, obscene or offensive communications, prints, photographs, books or other articles, and packets bearing grossly offensive, indecent or obscene words, marks or designs are prohibited. Those discovered in transit will be stopped, and handed to Customs or the Police, who may take legal action against the sender and/or recipient	No Exceptions
Other	Goods that the damage or loss of would result in high consequential damages	Only Against Special Terms & Conditions
Packaging	Parcels that are wet, leaking or emit an odour of any kind	No Exceptions
	Any item that is inadequately packaged	No Exceptions
Perishables	Foodstuffs and perishable food articles and beverages requiring refrigeration or other environmental control	No Exceptions
Plants	Plants and plant material, including seeds and cut flowers (cut flowers are acceptable to certain destinations only)	Terms & Conditions apply
Pornography	Foul or disgusting material, pornography and/or obscene material, and any unsolicited indecent item or representation of any kind	No Exceptions
Post Office Addresses	Shipments to Army Post Office (APO), Fleet Post Office (FPO), Post Office Box (PO Box) addresses.	Only Against Special Terms & Conditions
Prohibited	Shipments the transportation, exportation or importation of which is prohibited by any law statute or regulation.	No Exceptions

Prohibited Origins	Origin of goods not allowed for imports as per destination country local laws and regulations	No Exceptions
Remains	Human and animal remains, including ashes Packages which would be likely to cause damage to other packages, equipment, staff, or the public.	No Exceptions No Exceptions

Safety	Goods which are insufficiently packed	No Exceptions
Tobacco Products	Cigarette, Cigars, Electronic Cigarettes, Tobacco, vape and nicotine	Terms & Conditions
Valuables	Valuable goods - Precious metals and stones, jewellery and genuine pearls. Articles made largely or wholly of gold, silver or other precious metals	Terms & Conditions apply
	Any item that is classed as 'high risk' under our terms and conditions (unless we have specifically agreed in writing to carry these items and you have complied with any other conditions for the carriage of these items)	Terms & Conditions apply

** Special terms & conditions are related to the commodity, value, quantity and local country laws and regulations.

General Guide of Hazardous Material

(This List is NOT a complete list of all IATA Dangerous Goods)

Acid	Disinfectants	Paint (oil based)
Adhesive Products (containing flammable liquid)	Dry Ice	Palladium
Aerosol Cans (EG: hairspray)	Dyes	Party Poppers
Air Bag (car)	Essential Oils (EG: eucalyptus, tea tree)	Perfume (including aftershave, cologne)
Alcohol	Fertilisers	Perfumery Products
Alkaline	Fibreglass Repair Kits	Peroxides
Aluminium Powder	Fire Extinguishers	Petrol
Ammonia Products	Fire Lighters	Phosphorus
Anti-Freeze	Fireworks (EG: skyrockets, sparklers, crackers)	Plastic Solvent
Appliances (containing batteries)	Flares Flint Lighters	Poisons (EG: cyanide, lead, arsenic)
Asbestos	Furs and Skins (untreated)	Polish
Barometers	Gas (EG: propane, butane, hydrogen, helium)	Polyester Resin Kits
Batteries (contained in any appliance)		Propane
Batteries (car or wet cell)	Gas Cylinders (EG: camping gas cylinders - full or empty)	Rhodium
Batteries (made from lithium)		Ruthenium

Battery Fluid	Generators (fuel powered)	Shock Absorbers (gas or compressed air)
Blasting Caps	Glue (EG: flammable, quick drying)	Signals, Distress
Bleach	Grenades	Signals, Smoke
Blood	Hair Colouring/Bleaches	Sodium
Brake Fluid	Hairspray (aerosol)	Solvents
Bullets	Ignites	Sparklers
Butane	Insecticides	Sulphuric Acid
Camphor	Iridium	Swimming Pool Chemicals
Caps For Starting Guns	Kerosene	Tea Tree Oil
Caps For Toy Guns	Laundry Detergents	Textile Dyes
Carbon Paper	Lighter Fluid	Theatrical Flares
Caustic Soda	Liquid Nitrogen	Thermometers (mercury)
Charcoal	Lithium Batteries	Toner (EG: photocopier)
Chemicals	Magnetic Material	Toy Caps
Chlorates	Magnets	Toys (containing batteries)
Chlorine	Matches	Turpentine
Christmas Crackers	Mercury	Varnish (EG: removers, thinners)
Cigarette Lighters	Motor Fuels	Weed Killers
Cleaning Materials (liquid or powder)	Nail Polish	Zinc Powder
Dental casting alloy containing gold or silver	Nail Polish Remover	
	Oven Cleaners (which include caustic soda)	
Deodorant (aerosols)	Oxygen Cylinders	